This document provides answers to the most common questions raised about Mimio products. It will help you gain a better understanding of Mimio products and enable you to address customer concerns more effectively.

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Mimio Products - General

What products do you offer for my classroom?

We offer interactive classroom technologies and solutions. Our portable MimioTeach™ interactive whiteboard turns any ordinary whiteboard into an interactive whiteboard when used with a projector and computer. Our family of products includes the fixed MimioBoard™ interactive whiteboard, the MimioProjector™ interactive projector, the MimioView™ document camera, the MimioPad™ wireless pen tablet, the MimioVote™ assessment, MimioStudio™ classroom software, the MimioMobile™ application for iPad, and the MimioCapture™ ink recorder, plus training programs and the MimioConnect® online community.

How long does it take to become proficient with Mimio products in the classroom?

MimioClassroom™ hardware and software are powerful tools. We recommend that teachers dedicate sufficient time to learn how to use them. Depending on your previous experience with educational technology, learning to use the tools can take anywhere from 30 minutes to a few hours. We encourage users to review the training outlines on our website as a way to measure their skill level and experience using interactive teaching technologies in a classroom.

Can I buy Mimio products directly from you?

You can purchase Mimio products directly (through a Mimio Sales Representative), or through an Authorized Mimio Partner.

What is the warranty on your hardware and software products?

Mimio offers a two-year warranty on all hardware products. The warranty is extendable to five years (except for the MimioProjector interactive projector) when you register your products on mimio.com. The MimioVote handset batteries have a two-year warranty. Battery replacements are available for purchase. The MimioProjector bulb has a 90-day warranty. The MimioStudio software product has a limited lifetime warranty, which expires one year after discontinuation of the product. (See chart on next page for details.)
Frequently Asked Questions

How does your warranty process work?

Customers may initiate the warranty process by contacting Mimio Technical Support (visit mimio.com/Support) or, in the U.S. only, you may call the Technical Support line: 877.846.3721. The specialist will verify your warranty eligibility and provide you with instructions on replacement. Since many of the products are portable, we can usually cross-ship a new product within a week—meaning a new product will be sent out before we receive the failed product from you.

How do I extend my warranty to 5 years?

To extend your warranty on eligible products, please visit the Product Registration page on our website (mimio.com/Support/Product Registration). When registering multiple products, you can copy and paste each serial number on a separate line within the space provided.

We are currently investigating new methods to extend warranties for the eligible products contained in large orders.

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Frequently Asked Questions

What is the MimioClassroom family of products?
The MimioClassroom family of products is our highly integrated and easy-to-use line of interactive teaching technology devices and software. The MimioClassroom concept was purpose-built, tailored specifically to the needs of teachers and created to allow teachers to simply teach. Devices include the portable MimioTeach interactive whiteboard, the fixed MimioBoard interactive whiteboard, the MimioProjector interactive projector, the MimioVote assessment, the MimioCapture ink recorder, the MimioView document camera, and the MimioPad wireless pen tablet. MimioStudio™ classroom software powers Mimio devices, as well as interactive devices from other manufacturers. Mimio also offers the MimioMobile™ application, which allows schools to seamlessly integrate their iPads with MimioStudio software and other Mimio products, allowing for easy collaboration and assessment. Each MimioClassroom product offers powerful advantages when used alone, but all work seamlessly together, complementing one another when used in combination. With absolute ease of use and intuitive features, MimioClassroom products let teachers focus on teaching, with no worries about mastering difficult technology. Support programs include a comprehensive lineup of training choices, many for free and others for a nominal fee. We have flexible online programs that allow you to learn at your own pace, as well as in-person programs with other Mimio users. An additional resource is the MimioConnect online community of avid Mimio educators, where you can learn something new every day and share your own knowledge.

I use the Mimio Interactive Xi™ device. Can I use it with the MimioClassroom interactive devices?
The updated version of MimioStudio software is compatible, so your Mimio Interactive Xi device will work with it, and you can use the original Mimio Capture and MimioPad devices. If you are interested in the great new features of our MimioView document camera, the New MimioPad tablet, and MimioVote assessment, consider upgrading to the latest version of MimioStudio software, which provides integration and complete ease of use with these new MimioClassroom products.
How have the licensing terms for MimioStudio software changed?

We have loosened the hardware device description to allow more flexibility for current and future hardware releases. (The previous version required the explicit inclusion of all new hardware devices.) We have also added new USER and SITE license options.

How many different license types are there, and what are they?

There are 4 different license types:

1. STANDARD – License that ships with a Mimio device. This license does not allow the use of software on non-Mimio touch or pen-enabled interactive systems. Allows the installation of the software on all computers that connect to the Mimio device or are used to edit files for use on a computer connected to the Mimio device.

2. USER - License that is purchased separately from Mimio hardware. Enabled for use on any touch or pen-enabled interactive system. Includes a 2-computer license, for in-classroom and home use.

3. SITE - License that is purchased separately from Mimio hardware. Enabled for use on any touch or pen-enabled interactive system. Includes a license for all computers for a given site, including student computers.

4. LIMITED – Free license that allows files to be viewed and, to a limited extent, edited.

Note: The trial version is a “lite” version of MimioStudio software. It does not include MimioView tools or the following teacher tools: ActivityWizard, Gallery, Gradebook, Reveal, Spotlight, Text, QuickVote, Recorder, Shape and Handwriting Recognition.

Can I use MimioStudio software with a non-Mimio interactive whiteboard product?

Only the USER and SITE licenses allow use of MimioStudio software with 3rd party interactive whiteboard products.

Does the STANDARD MimioStudio license allow a user to control the Mimio software with a non-Mimio interactive whiteboard product when another Mimio device, such as the MimioView camera, is connected to the computer?

No, the STANDARD license explicitly forbids the use of MimioStudio software with non-Mimio interactive whiteboard products.
Can I use MimioStudio software with a desktop control application that runs on a tablet?
Yes, this is not a violation of the license agreement.

With a STANDARD MimioStudio license, can a teacher install the software on a home computer?
Yes, as long as the created lesson is intended for use on a Mimio system.

If the Mimio device is shared by multiple teachers with separate computers, can MimioStudio software be installed on each of the teacher’s computers under the STANDARD license?
Yes, however such installation does not change the clauses associated with use on a restricted system. All teachers that use the Mimio device on a regular basis are allowed to install the software on their school computer and home computer.

Does the STANDARD MimioStudio license allow schools with Mimio equipment to install MimioStudio software on student computers for student use?
No. Individual USER licenses or a SITE license are required to install the software on student computers.

Are there any further planned revisions and changes to the licensing terms?
Yes, we will continue to revise the licensing agreement. No revisions are planned for at least June 2013.

Does the licensing agreement guarantee free upgrades?
No. While it has been Mimio’s policy to provide free upgrades to its users, this is not a guaranteed service.

Does Mimio plan on enforcing these licensing restrictions?
Yes, we plan on enforcing licensing restrictions with the release of MimioStudio 11 software. Users who are not in violation of the licensing terms should notice no change when upgrading to MimioStudio 11 software.
How many times a year is MimioStudio software updated?
Mimio generally provides major updates to MimioStudio software twice a year. Smaller updates may be delivered periodically throughout the year. The auto-update feature will alert customers when an update is available for download.

Can I push the software update through my network?
MimioStudio 7.11 software or later can be installed with Group Policy, and we do support a silent installation. (A silent installation is one that runs without displaying any user interface.) The setup parameters are typically specified on the command line.

The main part of the installation program is a Windows Installer package (example: mimiostudio.msi) that is run by MSIEXEC. Among the various MSIEXEC parameters, the /q option is used to set the user interface level. Usually q or qn creates no user interface.

An example for Silent Installation is below:
```
"<Path>\mimiostudio.msi" /qn ALLUSERS=1 /Lvuc <Path>\install.log
```

What format does the Mimio Recorder save as?
The Mimio Recorder saves as an AVI file. A separate converter would be required to save the file into different formats.

Where do the MimioStudio files save?
You can save MimioStudio files to any location on your computer or network. The files are called Notebook files and save with the INK file extension. Files can also be saved in the following formats:

- MimioStudio (.ink)
- Bitmap (.bmp)
- Web page (.html)
- CompuServe Gif (.gif)
- PNG (.png)
- JPEG (.jpg)
- TIFF (.tif)
- Metafile (.wmf)
- Acrobat (.pdf)
- Interactive whiteboard common file format (.iwb)
Which Mimio products are compatible with MimioStudio software?

All of the most recent MimioClassroom products are fully compatible with MimioStudio software. The Mimio Interactive Xi and Mimio Capture for Xi devices, which are products of our previous generation, are also perfectly compatible with our MimioStudio software. In order to access the greatest and newest features, consider always upgrading to the latest MimioStudio version.

Can I use MimioStudio software with my SMART or Promethean lessons?

MimioStudio software can open both SMART Notebook and Promethean Flipchart files. These file types will open inside MimioStudio software and users can immediately begin working with them—with limited loss of functionality, in most cases. They can also be dragged and dropped from a file location into MimioStudio Notebook.

Does your software provide a report on the usage of each product?

No. MimioStudio software does not currently track individual product usage.

What are the system requirements for downloading your software?

**Windows**

- Windows XP, Windows Vista, Windows 7, and Windows 8

**Macintosh**

- Mac 10.6, Mac 10.7, and Mac 10.8

**Linux**

- Ubuntu 12.04, Ubuntu 12.10, Ubuntu 13.04, Fedora 17, and Fedora 18

*Note: MimioStudio software does not support Write Anywhere, Recorder, Microsoft PowerPoint, Microsoft Word, and multimedia conversion on Linux.*
Frequently Asked Questions

MimioTeach Interactive Whiteboard

Why should I consider upgrading from the Mimio Interactive Xi device to the MimioTeach interactive whiteboard?

The MimioTeach interactive whiteboard is a best-in-class interactive whiteboard solution. New and updated tracking algorithms and hardware ensure that there’s no lag time when using the stylus. Users can feel confident that the MimioTeach interactive whiteboard will work in any environment. The system supports both wired and wireless operation right out of the box. Wireless means you no longer need to worry about the distance between the device and your PC, and you no longer have to worry about tripping over cables. The wireless connection utilizes the new MimioHub™ receiver, which can also be used to connect other Mimio devices. The interactive stylus is powered by an internal battery that recharges on the MimioTeach bar. And the MimioTeach interactive whiteboard gives you multiple power options: wall power, USB power, and battery power.

How does the MimioTeach interactive whiteboard work?

The MimioTeach interactive whiteboard attaches to an existing dry erase board and converts it into an interactive whiteboard using patented infrared and ultrasound sensor technology that fits neatly into a small, unobtrusive bar. Combine the device with a projector and computer, and it becomes a fully interactive system. Our MimioStudio educational software provides full integration with all our classroom products.

What special features does the MimioTeach stylus offer?

The MimioTeach interactive whiteboard uses a rechargeable stylus. The internal battery retains a charge for 8 to 10 hours of continuous use, and fully recharges in 3 hours. Just dock it on the MimioTeach bar at the end of class to recharge it. If you forget to dock it, the stylus will notify you that it is running low on power. The two-minute quick-charge mode can help you out in an emergency. Your days of worrying about replacing batteries are over.

What type of connection does the MimioTeach interactive whiteboard use to your computer?

The MimioTeach interactive whiteboard gives you two connection options: wireless connection via the MimioHub wireless receiver, or USB connection.

How do I set up the MimioTeach interactive whiteboard?

The MimioTeach interactive whiteboard can easily be set up by one person, with no installation required. You simply unpack the unit, install the software, mount the bar magnetically to the whiteboard, and connect via your desired connection. No mounting hardware, drilling, wiring, or technicians are required.
How large can the interactive area be on the whiteboard?

Interactive mode with projector supports 2 m x 2.4 m (6.6 ft x 7.9 ft) up to 3 m (10 ft) 4:3 aspect ratio diagonal projection display, and 2.9 m (9.4 ft) 16:10 aspect ratio diagonal in wide-screen mode.

What software do I need for the MimioTeach interactive whiteboard?

The MimioTeach interactive whiteboard is integrated with MimioStudio software, which works with Windows, Linux, and Mac OS. (See mimio.com/userguide for the latest MimioStudio requirements.)

What is the difference between the MimioTeach interactive whiteboard and the MimioCapture ink recorder?

The MimioTeach interactive whiteboard is used with a projector, which allows you to display your entire laptop screen on the whiteboard. You can deliver and interact with lessons and presentations directly from your PC.

The MimioCapture ink recorder is a MimioTeach accessory that allows you to capture dry erase notes or drawings directly from the whiteboard, for storage on your PC in MimioStudio Notebook. A projector is not used with the MimioCapture system.

What is the main difference between the MimioTeach bar and the Mimio Xi bar?

The MimioTeach interactive whiteboard takes advantage of new tracking technologies. Its new and updated tracking algorithms and hardware work dependably in any environment, and there is no lag time when using the stylus. The MimioTeach bar is streamlined, the button selection is simplified and the stylus is now rechargeable. Wireless is standard with the product, with the additional choice of either USB or wall power connection. Two push-button functions on the MimioTeach bar indicate Interactive/Calibrate and Launch. And there is one indicator light to denote a power connection. The Mimio Xi bar includes additional functions specific to the Mimio Capture for Xi device, such as New Page, Copy Page, and Print. Those features have now been moved to the new MimioCapture tray, enhancing the clean look of the MimioTeach bar.

How does the MimioTeach device project?

The MimioTeach interactive whiteboard does not project an image. A separate projector is required to display the computer’s image onto the whiteboard. The MimioTeach interactive whiteboard provides the technology to control the computer from the whiteboard.
Frequently Asked Questions

Do you need a projector? What kind?
Yes, any LCD or DLP projector will work. We recommend brightness of at least 1500 lumens. (Minimum recommended resolution is XGA.)

How does the MimioTeach bar attach to the board?
The MimioTeach interactive whiteboard has rare earth magnets built into the bar, which allow it to be attached to any steel-backed whiteboard. We also provide a metal mounting bracket that attaches to the magnets on the MimioTeach bar, and 3M adhesive strips that will attach the bracket to the whiteboard. Finally, there are optional security brackets available for purchase, which will provide a permanent mounting solution (removable with a supplied security screwdriver).

What are the power options for the MimioTeach interactive whiteboard?
The MimioTeach interactive whiteboard can be powered through a USB connection to your PC, battery powered, or plugged into the wall.

How long do the batteries last in the MimioTeach interactive whiteboard?
In tests the batteries have lasted for some 9 to 20 hours of continuous use, depending on the type of batteries used. Mimio recommends using lithium batteries. Remember, the MimioTeach interactive whiteboard will go to a low power state after 30 minutes of inactivity.

Does the MimioTeach interactive whiteboard use Bluetooth?
No, our wireless system is a dedicated 2.4 GHz bidirectional point-to-point wireless connection to the computer through the MimioHub USB ‘thumb drive’ receiver, with a maximum range of 30 feet or 9 meters.

If I don’t have wireless Internet in my building, do your products still work?
Yes, the Internet is not needed to run our Mimio products.

Will the MimioTeach interactive whiteboard interfere with or be disrupted by my wireless network?
No.
Can I use the MimioTeach technology in a Web-based conference?
Yes, MimioStudio tools include shortcuts for accessing a Web browser, and will work with any network conferencing software.

How long does the charge last in the MimioTeach stylus?
The expected length of time per charge is approximately 200 hours. Official testing has shown that on a single charge, the MimioTeach stylus battery will last approximately 11 continuous hours. This means 11 straight hours of the tip being depressed. There are two things that will ensure the life of the battery is one of the longest on the market:

1. The MimioTeach interactive whiteboard has a built-in docking and recharging station for the stylus, so its “home” will always provide a recharge.
2. Most use cases of the stylus show that it is used only 5% to 10% of class time. Therefore, the actual use time it would take for the battery to deplete entirely is close to 200 hours.

Effectively, the stylus should never fully deplete, but if it does, there is also a two-minute quick-charge mode for emergency use. The stylus will fully charge in 3 hours.

Can I use multiple styli at the same time with the MimioTeach interactive whiteboard?
No, the MimioTeach device supports the use of one stylus only.

Do you need the stylus for it to work, or can I use my finger instead?
The MimioTeach interactive whiteboard works only with a stylus at this time.

The MimioTeach stylus has 2 buttons. What are their functions?
Two buttons on the stylus activate functions: Hover/Right-Click and MimioStudio Tools. For left mouse click, touch the projected area with the tip of the stylus twice.

Can I reconfigure the buttons on the MimioTeach stylus?
Yes, you can reconfigure both buttons on the stylus. Please note that once you reconfigure them, the default will be reset and the buttons will no longer retain the original functions of Right-Click and MimioStudio Tools.

Can I get replacements for the MimioTeach stylus tips?
Yes, you can order replacement pen tips. The tip is made of solid Teflon to ensure ultra-smooth action on all board or screen surfaces.
Frequently Asked Questions

MimioProjector Interactive Projector

How many simultaneous pens does the MimioProjector™ interactive projector support?

The MimioProjector device can be delivered in three configurations:

- Non-interactive (no pens)
- Single-pen Interactive
- Dual-pen Interactive

What comes in the box with the MimioProjector device?

The Interactive package includes the projector, the interactive module, 1 or 2 interactive pens, MimioStudio software DVD and hardware license, power cord (1.8 m/6 ft), VGA cable (1.8 m/6 ft), USB cable (5 m/16 ft), remote with battery, and projector and battery warranty booklets. The non-interactive package includes the projector, power cord (1.8 m/6 ft), VGA cable (1.8 m/6 ft), remote with battery, and projector and battery warranty booklets.

Can the MimioProjector device be upgraded in the field?

Yes, it can be field-upgraded from non-interactive to single-pen or dual-pen interactive capability. The upgrade can be accomplished without dismounting the projector, typically in less than ten minutes.

How do you turn on the interactive portion of the projector?

You turn it on through the on-screen menu (see the User Manual). Once it is turned on, it stays on unless you intentionally turn it off.

Do both pens always perform the same function?

Yes, the tool selected from the MimioStudio toolbar is applied to both pens.

Does the stylus work with other applications or only with MimioStudio software?

Yes, the pens provide control of any other application running on your computer.

What is the resolution of Mimio infrared tracking?

2560 x 1920 (interpolated), 640 x 480 (native)

What is the tracking speed?

The MimioProjector infrared tracking system samples at 60 Hz, which produces a sample timing of 16.6 ms.
Frequently Asked Questions

What is the latency of the tracking?
MimioProjector latency is 16.6 ms for a single pen, and 18 ms for two pens.

What is the battery life of the pen?
When using high-quality alkaline batteries, the pen lasts for approximately 16 hours of continuous use. A typical duty cycle of 20% delivers a battery life of approximately 80 hours. The pens consume no power when not actively touching the board surface.

What versions of MimioStudio software work with the MimioProjector device?
MimioStudio 10 and above software versions are the only versions compatible with the MimioProjector device.

What operating systems does the MimioProjector device work with?
The non-interactive version of the MimioProjector device is OS-independent, because it functions solely as a display device. The single-pen version of the projector works with Windows XP and above, Mac OS 10 and above, Ubuntu 11.10 and above, and Fedora 15 and above. The dual-pen version requires Windows 7 or above to enable the second pen and gestures. Dual-pen and gesture touch support for MimioStudio software on Mac and Linux will be added in a future release.

How do the interactive versions of the MimioProjector device communicate with the teacher’s PC?
The MimioProjector device has a standard USB connector for communicating with the PC. The interactive versions of the projector communicate with the teacher’s PC via a USB cable with a Type-A 4-position plug at the PC end and a Mini Type-B 5-position plug at the projector end.

Does the MimioProjector device support the Crestron control protocol via an RJ-45 Ethernet LAN connector?
This feature will be introduced by mid-2013. It is expected to be a retrofit option that supports the Crestron, PJLink, and AMX protocols.

Does MimioProjector support control over RS-232?
Yes, RS-232 can be used to control major functions of the MimioProjector device, such as power on/off, audio mute on/off, source select, and more. The complete RS-232 protocol is available under the MimioProjector “Documentation” tab at mimio.com.
Frequently Asked Questions

Does the MimioProjector device come with a handheld remote control, and are replacements available?
Yes, a handheld remote is included, and replacements are available.

What projection technology is used?
The MimioProjector device uses DLP (Digital Light Processing), which was developed by Texas Instruments.

What are the maximum and minimum image sizes?
The MimioProjector device can display images as small as 70” (1178 mm) and as large as 100” (2540 mm). The standard MimioProjector mount enables image sizes as large as 95” (2413 mm).

What video inputs are supported?
The MimioProjector device provides the following:
• Two VGA with corresponding stereo audio inputs
• One HDMI
• One composite analog with corresponding RCA stereo audio input
• One S-Video with corresponding RCA stereo audio input

Is there a VGA output as well?
Yes, there is a VGA output.

How bright is the projector?
The MimioProjector device is rated at 2,800 lumens.
Frequently Asked Questions

Will the projector accept a 720p High Definition (HD) signal and display that natively?
Yes, the MimioProjector device can accept and display 720p natively, without scaling.

Does the MimioProjector device support 3D?
Yes, the projector supports 3D using active glasses that support DLP Link with 96Hz–144Hz, with support for DLP 3D and HDMI1.4a 3D contents. Suitable DLP Link 3D glasses are widely available.

Does the projector require a source device?
Yes, the MimioProjector device needs to be connected to a video or VGA signal source such as a computer, video/DVD player, visualize or document camera with VGA output, or tuner.

Does the HDMI cable carry audio as well as video?
Yes, audio from a source device that is HDMI-compliant for audio feeds directly into the projector over the HDMI connector.

Is the audio stereo or mono?
The MimioProjector device comes standard with stereo audio, consisting of two speakers with 8 watts of power each, for a total audio power of 16 watts.

Is there an audio output?
Yes, the MimioProjector device includes a line-level audio output on a 3.5 mm jack.

Does the projector have a microphone input?
Yes, there is a 3.5 mm jack on the MimioProjector connector panel.

Can the projector be ceiling-mounted, in addition to wall-mounted?
Yes, a wide variety of third-party ceiling mounts are available.

Can the MimioProjector device attach to third-party or universal mounts?
Yes, the projector can attach to a wide range of mounts. Please consult the User’s Manual for specifications.
Where should the projector be positioned with respect to the display area?
Detailed information is provided in the Installation Guide, available on the Mimio website.

Can the MimioProjector device be set up to produce a tabletop image?
Yes. Minimum image size is rated at 70” (1178 mm), though 60” (1524 mm) would probably produce acceptable images for most applications.

Does the MimioProjector package include a wall mount?
The MimioProjector device is available in multiple configurations, some with and some without a wall mount.

How much keystone correction does the MimioProjector device provide?
The MimioProjector device enables ±15 degrees of vertical keystone correction.

How long does it take, on average, to wall-mount the MimioProjector device?
Installation times can vary greatly, depending on the surface and integrity of the wall. A typical first installation averages less than an hour; an experienced installer requires much less time.

Does the MimioProjector device require the use of MimioStudio software?
The MimioProjector device will work with any source capable of producing a compliant video signal. MimioStudio software is required for use of Mimio accessories such as the MimioView document camera, MimioVote assessment, and MimioPad wireless pen tablet.

Maintenance and Support
What is the typical MimioProjector bulb life?
In Normal mode: 3500 hours. In Eco mode: 5000 hours.

Can the bulb be replaced without dismounting the projector?
Yes. Bulb replacement is accomplished from the side, without dismounting the projector. It usually takes less than five minutes.
Frequently Asked Questions

Where can I obtain a replacement bulb?
Mimio resellers can provide replacement bulbs, which are 240 watt OSRAM E20.8.

Does the MimioProjector device keep track of the hours of bulb use?
Yes. The MimioProjector menu displays bulb hours separately for Normal and Eco modes. It also provides a Lamp Life Reminder.

Can the dust filters be replaced without dismounting the projector?
The two MimioProjector dust filters can be removed from the top, without dismounting the projector. Replacement usually takes less than five minutes. They can be cleaned with a vacuum; please see the User Guide for specific instructions.

How often will the dust filters need to be cleaned?
The filter cleaning schedule depends on the operating environment — dust filters are usually needed only in very dusty environments. One of the advantages of DLP projection technology is that it is a sealed system. The filters can be cleaned with a vacuum; please see the User Guide.

Does the MimioProjector device keep track of the hours between filter cleanings?
Yes. The MimioProjector menu displays filter hours. It also provides a Filters Reminder.

What is the warranty for the MimioProjector device?
The MimioProjector device comes with a 2-year general warranty and a 90-day warranty on the bulb.

Does the MimioProjector device support the MimioCapture ink recorder?
The MimioCapture recorder works in tandem with only the MimioTeach interactive whiteboard and the MimioBoard interactive whiteboard.

Does the MimioProjector device include MimioStudio software?
The interactive MimioProjector configurations include MimioStudio software. When a non-interactive MimioProjector device is upgraded to interactive, the IR Module includes MimioStudio software.
Frequently Asked Questions

MimioVote Assessment

What is the MimioVote assessment?

The MimioVote assessment is the easiest, most accurate way for teachers to assess student comprehension. Its unique, patent-pending design is much simpler and more intuitive for both you and your students. You can create tests with custom or standardized content, and get results immediately, whenever you like. Lead tests yourself or let students pace themselves. The software automatically configures the illuminated response clicker buttons that students need for each test, and the handheld devices automatically renumber themselves when returned to their recharging tray. The MimioHub wireless receiver integrates automatically with the MimioVote system, allowing it to send data instantly to your computer. Tightly integrated with the MimioTeach interactive whiteboard and MimioStudio software, the MimioVote system offers dynamic question development, robust content, rechargeable handhelds, on-the-spot polling, and real-time response.

How many devices can you operate in one room?

You can combine two trays of 32 handheld units – up to 64 units per classroom.

What does the MimioStudio Gradebook do?

Gradebook offers a number of helpful features:

- It supports class lists.
- It supports the ability to import/export class lists from other vendors.
- It provides integrated attendance support.
- It lets you import/export results.
- It lets you immediately view graph results.
- It lets you manually edit results.
- It lets you sort by class/student/test.
- It supports student, subject, and test information.

What does Microsoft PowerPoint integration look like? How do you use it?

You can use the MimioStudio Vote Add-in function to create any type of MimioVote activity in Microsoft PowerPoint. MimioVote activities are created by adding question slides to a
Frequently Asked Questions

PowerPoint presentation. The Vote Add-in function includes a variety of pre-formatted question slide templates to make creating activities in PowerPoint quick and easy, plus these features:

• It provides an embedded custom MimioVote toolbar.
• It allows you to incorporate results into Gradebook.
• It lets you select class.
• It supports start/stop polling.
• It allows you to display results.

This Add-in function is a PowerPoint option and not a MimioStudio feature. This feature is not fully supported by Mimio.

Why does the MimioVote assessment use remotes with radio frequency, instead of infrared frequency?

Radio frequency technology offers a major advantage over infrared frequency—it does not require that there be a line of sight between the remote and the MimioVote device. There are other benefits, as well:

• Students can comfortably hold and operate their remotes.
• Students can effectively operate their remotes from anywhere in a classroom.
• Teachers can connect and position their receivers to best suit their environment.

Can other wireless devices interfere with the MimioVote student response system?

Other wireless devices, such as microwave ovens or wireless routers, do not normally interfere with the MimioVote response system. MimioStudio software has the ability to choose a different channel whenever it detects channel interference.

How far away from the MimioTeach device can I use the handheld remote?

The remote has a range of up to 30 feet (9 meters). In addition, you don’t have to ensure that there is a line of sight between the remote and the MimioTeach device, because the MimioVote assessment uses radio frequency technology.

What is the expected life of the rechargeable batteries included with the MimioVote assessment? How much time does it take to recharge a unit if it has lost all of its charge?

The life of the replaceable batteries is typically 3 years, at which time the batteries should be replaced. A full charge of a unit that has lost all power (due to being left out of the charging tray for a long time) takes about 8 to 10 hours. Teachers can easily recharge the units in their tray overnight.
Does the MimioVote assessment require a wireless hub to operate?
The MimioVote assessment requires the MimioHub wireless receiver, which comes standard with the system. The receiver integrates automatically with the MimioVote assessment, allowing it to send data instantly to your computer.

Can I import email addresses from other applications, such as Excel, to a MimioVote class list in MimioStudio Gradebook?
No, email addresses cannot be added into MimioStudio Gradebook.

How do I get my class list into MimioStudio Gradebook from my Student Management System?
Save the class list as either CSV or TXT and import it into Gradebook. Column headers must match those that are within Gradebook.

Is this an automated or manual process?
This is an automated process, but you have the option to do it manually.
Frequently Asked Questions

MimioPad Wireless Pen Tablet

Does the MimioPad wireless pen tablet work with the other MimioClassroom products?

The MimioPad tablet is a member of the MimioClassroom family. It can interact with the MimioTeach and MimioBoard interactive whiteboards, the MimioProjector device, and MimioStudio software. The MimioPad tablet communicates through its own wireless receiver, which is inserted into an open USB port on a computer.

What are the benefits of the MimioPad tablet?

When you add the MimioPad wireless tablet to your MimioTeach or MimioBoard interactive whiteboard, you and your students can collaborate on whiteboard lessons from up to 30 feet (9 meters) from the classroom computer. The MimioPad tablet works with a pen stylus and MimioStudio software. You can access the most common operations of MimioStudio software from custom-tailored shortcut keys on the tablet.

Students can participate and collaborate without leaving their seats. The MimioPad tablet allows for effective student engagement during a lesson and especially with kinesthetic learners (who learn by touch). With the MimioPad tablet, teachers have built-in classroom management and can freely move around the classroom.

How far away from the computer will the MimioPad tablet work?

It will work up to 30 feet (9 meters) from the computer.

Can I use multiple MimioPad tablets?

Yes, using the MimioStudio Collaborate feature you can have up to 9 student MimioPad tablets (or iPads with the MimioMobile app) and 1 teacher MimioPad tablet working together at the same time.

How long does the battery last?

The battery lasts for up to 16 hours of continuous use.

How long does it take to recharge the MimioPad tablet?

It takes up to 2 hours to recharge the MimioPad tablet.
Frequently Asked Questions

MimioView Document Camera

What’s the resolution of the MimioView camera?
The resolution of the MimioView camera is 1600 x 1200.

What is the longest USB cable that will work with the MimioView camera?
16.4 ft (5 m), but that can be extended to 25 ft (7.6 m) with a 15-foot (4.6-meter) high-speed extension cable.

How does the MimioView document camera connect to the teacher’s computer?
The MimioView camera connects via a single USB cable.
Frequently Asked Questions

MimioCapture Ink Recorder

What’s the difference between the MimioCapture ink recorder and the MimioTeach interactive whiteboard?

MimioTeach technology combines the simplicity of a whiteboard, the power of a computer, and front projection to engage students with vivid images, video, and audio. You get a feature-rich interactive whiteboard that combines color, motion, and interactivity; allows you to display your computer desktop; and lets you interact with PC applications and navigate websites.

The MimioCapture ink recorder lets you save dry erase marker notes to a connected computer. The MimioTeach device captures and converts the dry erase marker notes into digital files that can be stored on the computer.

When you have both the MimioTeach interactive whiteboard and the MimioCapture ink recorder, you can use any size ordinary whiteboard as either an electronic whiteboard (without a projector) or an interactive whiteboard (with a projector).

What are the benefits of adding the MimioCapture ink recorder as an accessory to Mimio interactive whiteboards?

The new MimioCapture ink recorder extends the functionality of the MimioTeach and MimioBoard interactive whiteboards by allowing teachers to save whiteboard notes and drawings in color, in a variety of formats (including PDF, JPEG, and HTML), directly to their computer, automatically. That lets them build a library of favorite lessons to use again and again. Teachers can give them to students to refer to later, or give them to students who missed the class. Students can pay better attention, keep up more easily, and participate more because they don’t have to write everything down.

The MimioCapture recorder also converts handwriting into font-based text, with one click, and switches dynamically between capture mode and interactive mode. The device is very portable and easy to use. Carry it from room to room, and charge it with a simple USB connection to your computer. The convenient magnetic pen holder affixes to any steel surface, keeping the MimioCapture pens and eraser close at hand during class.

How many MimioCapture ink recorder sets can you use with a Mimio interactive whiteboard?

You can use one set with each MimioTeach or MimioBoard interactive whiteboard.
Frequently Asked Questions

Can you write with more than one pen at a time?
The MimioTeach and MimioBoard interactive whiteboards detect one pen signal at a time, so the first MimioCapture pen to touch the board is the one that is considered active.

How long do the batteries last in the pens and the eraser?
Official testing has shown that on a single charge, the pen batteries will last approximately 11 continuous hours. This means 11 straight hours of the tip being depressed. After a minute of the tip being depressed, there is an automatic shutoff, so the signal will stop being transmitted. Most use cases of the pen show that it is used at very short intervals (in the length of seconds). Therefore, the actual use time it would take for the battery to deplete entirely is pushed to the hundreds of hours. Effectively, the pen battery power should never fully deplete, but if it does, there is a two-minute quick charge. The pen and eraser will recharge completely in their tray in about three hours.
Frequently Asked Questions

**MimioMobile Application**

**How do I get the MimioMobile App for my iPad?**
Go to the iTunes App Store and search for Mimio.

**How do I activate the MimioMobile app in my MimioStudio software?**
In the MimioStudio software, go to Help > About MimioStudio. Click on MimioMobile (Not Activated). Click on Activate and enter your license number. Click OK. *Note: You must have previously purchased a MimioMobile license for your MimioStudio software.*

**How many iPad devices can I use as MimioVote handsets?**
Hundreds.

**How many devices can be used simultaneously to “Collaborate”?**
Up to 9 student devices + 1 Teacher device can be used simultaneously to collaborate (any mix of the new MimioPad tablets and/or iPads running the MimioMobile app).

**Does the MimioMobile app require a Wi-Fi connection to the teacher’s computer with the MimioStudio software?**
Yes, the MimioMobile app on the iPad connects using the school’s Wi-Fi network to the computer running MimioStudio software. They must all be linked to the same Wi-Fi network.

**Does the MimioMobile app connect via the MimioHub receiver?**
No it uses the school’s Wi-Fi network.

**What if I have specific questions about my network working with the MimioMobile app?**
You can contact Mimio directly with the technical questions: email help@mimio.com or call 877.MY.MIMIO

**How do you make an iPad a teacher or a student pad?**
1. Verify that MimioStudio 10 software or above is installed on the teacher’s computer.
2. Make sure you have downloaded the MimioMobile app from the iTunes App Store onto the iPad.
3. Open MimioStudio Notebook.
4. Select the Tools menu, then select Settings.
5. Select Mobile – you will see a QR code.
6. Make sure the computer and iPad are using the same wireless network.
7. Scan this QR code with the iPad MimioMobile app to make the iPad a teacher pad.
8. To make the iPad a student pad, select Class Manager and select a class under the MimioStudio Toolbar > Applications. Scan the QR code with the iPad MimioMobile app to make the iPad a student pad. Students then have to choose their name from class list and click OK.
MimioTraining & MimioAcademy

What type of training programs does Mimio offer?

Mimio offers a complete training curriculum—delivered online and onsite—designed to accommodate the needs of individuals, schools, and school districts. Schools and groups can take advantage of learning options that:

- Teach new and experienced users about MimioClassroom hardware and software (Core Skills).
- Help teachers apply interactive teaching skills to specific teaching situations and subject areas (Advanced Skills).
- Formally recognize advanced users of MimioClassroom technologies through MimioTraining™ Masters and MimioTraining Certified trainer programs.

Please note that Mimio and its partners can custom-develop workshops, webinars, and seminars to meet the specific needs of your school.

Individual educators can take advantage of these learning options:

- MimioTraining On-Demand. Teachers can train themselves to effectively implement Mimio products with MimioTraining On-Demand resources – no-cost online video tutorials, Quick Learn recordings, user guides, and reference cards.
- MimioTraining Quick Learn. MimioTraining Quick Learn provides educators with the choice of live or on-demand prerecorded learning led by qualified Mimio Expert teachers with real classroom experience. Both session types are no-cost and online.
- MimioTraining Masters. MimioTraining Masters is our highest level of training for exceptional teachers who want to make the most of their Mimio teaching technology and engage students in an energized and productive learning environment.
- MimioTraining Certified. The MimioTraining Certified program provides fee-based training for school and district tech specialists and Mimio Partner Resellers who wish to become qualified to successfully train teachers on how to get the most from their Mimio investment.
- MimioAcademy™ professional development offers educators customized implementation plans to get up and running quickly with our interactive technologies and reading programs. When clients purchase MimioAcademy professional development, they enter into a partnership with the Mimio team to ensure their specific needs are met.
What training is included with the purchase of MimioClassroom products? What does additional training cost and what does it consist of?

- There is no charge for Quick Learn webinars or for any On-Demand resources on the Mimio website.
- The complete MimioTraining Masters program, including the ten-week online course and one-day Teach Day, is $450. Fees are subject to change.
- The complete MimioTraining Certified program, including the ten-week online course and two-day Train the Trainer event, is $650. Fees are subject to change.
- Custom-designed and on-site programs have fees that are set by Mimio partners. Please see your reseller for details.

Does Mimio have a teacher community?

Yes, we have the MimioConnect online community (mimioconnect.com), which provides teachers with a place to share free resources, find answers to common questions with Ask a Master and community forums, and create and join groups around common interests.

How many lessons are available on mimioconnect.com?

The MimioConnect website offers over 8000 different lessons covering a broad range of languages, subjects, and age levels.

How many users does mimioconnect.com have?

The MimioConnect community has over 160,000 teachers sharing files and learning how to use their Mimio technology more effectively.

Are Mimio lessons aligned to state standards?

All lessons containing content that can be aligned to Common Core State Standards are aligned on a regular basis, as they are uploaded by teachers.

How many lessons do you have that are aligned to state and common core standards?

There are over 2800 items correlated to Common Core State Standards.

Do you plan on charging for mimioconnect.com in the future?

There are currently no plans to charge for access to the MimioConnect website. It is a free online community for teachers that extends the value of their commitment to Mimio technology in their classrooms.
Do Mimio reading programs use speech recognition technology?

No, our reading programs, MimioReading™ comprehension suite and MimioSprout™ early reading, do not use speech recognition technology. There are two main reasons why Mimio reading programs do not use speech recognition technology:

- Speech recognition, while increasingly sophisticated, is still not perfect. This means that students could receive feedback stating that they said a sound or word incorrectly when they had, in fact, said the correct sound or word.
- When students learn to match sounds and words presented in the program to sounds and words they say, they are developing a self-evaluative skill set that may greatly benefit them as they learn to read.

Can Mimio reading programs be used with iPads?

MimioReading individualized instruction is available for the iPad as well as for computers running Flash 9.0 or above. Once your school has licensed the MimioReading program, simply go to the Apple App Store and download the free MimioReading app. Learners can access lessons from either a computer or an iPad at any time. Teachers can access reports that include data from across devices. MimioSprout early reading requires Adobe Flash version 9.0 or later. Since most iPad and Android devices do not run Flash, the MimioSprout program will not run on them. It will run on tablet devices equipped with the full Windows 8 software. Windows RT is not supported.

Is there a way to change the login process so students cannot access other students’ accounts?

By default, student accounts are embedded in the teacher accounts. This makes it easy for teachers to manage groups and entire classes of students. The simplest solution is for a teacher or computer lab manager to first teach students how to access their own account and not another’s, then check to make sure students are working under their own accounts (the student name will be displayed on the bottom of the screen). If this does not work, one can create an at-home account. This account will allow a student to initiate Mimio reading program episodes without seeing other students' names.
Frequently Asked Questions

Is there any way for students to pause the episode?
No. Mimio reading program episodes cannot be paused, but that is not a problem. If a student needs to stop working on an episode, simply close the window. When the student returns to the computer, he/she can resume from the last checkpoint within the episode. To the right of the green arrow, the text will read “Continue Episode X” if the student exited the program during an episode.

Since it is not a requirement to enter student ID numbers, we sometimes lose track of students, especially when there are multiple students with the same name. Is there any way to make it mandatory to enter student ID numbers?
Missing student ID numbers can make it difficult to keep track of students, particularly if there are multiple students with the same or similar names. Unfortunately, we cannot make it mandatory for a user to enter a student ID number because some districts do not use them. It is, however, strongly recommended that the Mimio reading programs manager enter the student ID numbers when enrolling students.

All of the Mimio reading program rosters are alphabetical by first name. All of our school rosters are alphabetized by last name. Is there any way to change the rosters so that they are alphabetized by last name?
Mimio reading program rosters are set up to allow young children to easily find their names. Currently, there is not an option to change the student list format.

Why can’t a student be listed in more than one teacher account?
When a student is enrolled, a unique student ID is created for database purposes. At this time, the ID must be tied to a single teacher account.

I understand that the reports update each day at 12:00 A.M. Central Time. Is there any way to see scores before the next day?
Yes! Reports are now updated throughout the day, generally every three hours.

Do you have a Spanish version of the program, or do you plan to have one?
Not at this time. However, the MimioSprout program does offer a Spanish Mousing Around activity, a brief interactive sequence designed to teach the language needed for a Spanish-speaking student to understand the directions presented at the beginning of MimioSprout early reading.
Are there versions of the program in other languages (e.g., Arabic, Vietnamese, Mandarin, etc.)?

Not at this time. If you are in need of instructional programming in a variety of languages, we recommend taking a look at Mimio offerings by visiting http://mimio.com. MimioStudio software is currently available in 31 languages.

Are the Mimio reading programs compatible with other Mimio products?

The MimioReading program has 20 Group Instruction Lessons for use alongside the MimioReading individual instruction. All Group Lessons are fully integrated with the MimioClassroom suite of products.

Do I require a MimioStudio license to use the Group Lessons?

No, a copy of MimioStudio software is supplied with an active subscription.

Can I purchase MimioReading group instruction separately?

No, at this time MimioReading group instruction is only available with an active MimioReading subscription.

Do you have assessments built into the programs?

Both MimioSprout early reading and MimioReading individualized instruction assess student performance throughout the programs. In addition to ongoing “within-program” assessments, there is a placement assessment for MimioSprout early reading and a readiness assessment for MimioReading individualized instruction. Further, 12 offline Benchmark Assessments accompany MimioSprout early reading. The Benchmark Assessments are designed to provide educators with the opportunity to ensure student learning transfers to offline text passages.

Are Mimio reading programs aligned with common core standards?

Yes, both MimioSprout early reading and MimioReading individualized instruction are aligned with Common Core State Standards. Specifically, MimioSprout early reading addresses the standards related to phonics, fluency, word recognition, phonological awareness, print concepts, and integration of knowledge and ideas. MimioReading individualized instruction addresses standards related to key ideas and details, craft and structure, integration of knowledge and ideas, and range of reading and level of text complexity.
Frequently Asked Questions

Will Mimio reading programs provide instruction for students in Grades K-12?

Mimio reading programs continue to expand the scope of program offerings. At this time, the programs are used with students as early as Pre-K and as late as 9th Grade.

Why aren’t all of the stories available in full color?

Some of the stories are for the learners to color themselves, which is why they are line drawings.

Do students need to know the English alphabet to start learning how to read with Mimio reading programs?

MimioSprout early reading starts by teaching students the most stable phonetic elements. Knowledge of the English alphabet is not necessary for students to learn how to select and say sounds and words in MimioSprout early reading.

Is it possible for Mimio reading programs to disallow progress beyond a benchmark assessment if the benchmark score has not been entered?

Not at this time. Disallowing progress beyond an unentered benchmark is a procedure that may be used at the educator’s discretion.

Do I have to conduct the readiness assessment if I already have data showing that a student is reading at or above mid-second-grade level?

Conducting the readiness assessment is not mandatory. However, we have found that conducting the two-minute readiness assessment is the best way to be sure that students have the necessary skills to be successful in MimioReading individualized instruction.

If the program adjusts to the learner’s needs, do I still need to intervene if a student is struggling?

Mimio reading programs have been thoroughly tested, and the programs will adjust to an individual learner’s needs. However, some students will require additional support. Students with special needs and English-language learners are among the students who may need additional support. We have found that teachers play an important role in the success of our reading programs. Teachers who identify struggling students, prescribe interventions, and deliver intervention support have the greatest success with the Mimio reading programs. Special materials have been developed for targeted and intensive practice, as well as precise guidelines for intervention, or as part of an RtI plan.
Frequently Asked Questions

Do you offer a program for math?
Not at this time.

My students did really well with the first 40 episodes of MimioSprout early reading, but they are having a hard time with the last 40 episodes. What should we do?
The second half of MimioSprout early reading can be more of a challenge to some learners than the first 40 episodes. Different types of struggles will warrant different interventions. However, sections 6 and 8 of the MimioSprout early reading Teacher’s Guide provide a number of tips to help a struggling student at any point in the program. If you need additional assistance, email help@mimio.com.

How can we be sure that there isn’t a gap between the end performance in MimioSprout early reading and the entry requirements for MimioReading individualized instruction?
The final story in MimioSprout early reading (“What Lives in the Sea?”) also serves as the readiness assessment for MimioReading individualized instruction. By conducting the readiness assessment and only enrolling the student once he or she has met the recommended accuracy and rate requirements, one can be confident that the student is prepared for MimioReading individualized instruction.

Will Mimio develop a middle-school version of MimioReading individualized instruction?
Mimio is continually working to expand the Mimio reading program offerings. Many schools, however, are finding that the MimioReading comprehension suite can be used as an effective intervention in middle school.

While MimioReading individualized instruction does a lot of vocabulary building exercises, many of the students still are not familiar with some of the words in the reading passages. Do you plan to build on the “Just in Time” vocabulary feature?
That feature exists in the MimioReading individualized instruction. We have identified words that many ELL students and students from more challenging backgrounds might not know. These words are highlighted in the text. By selecting them, learners are provided with the pronunciation and definition in context. In the MimioSprout program, each word or phrase learned is paired with a picture depicting the word or action.
Frequently Asked Questions

Why are the placement assessments not built into the online sequence? Could Mimio convert the printed placement assessments into online assessments?

The answer to this question is similar to the one for the question about voice recognition. Both placement/readiness assessments are based on reading aloud specific words (or reading aloud at a specific rate). Making them into online assessments would require using voice recognition for the program to “know” how the student is doing in assessment and, therefore, where he should be placed in the program. And the limitations of voice recognition systems could have a significant impact on where a student is placed in the program.

The expected results associated with MimioSprout early reading are very clear and straightforward. But with MimioReading individualized instruction, we are hoping for improved critical thinking skills. How can we assess critical thinking skills, and what types of academic gains can we expect students to make?

MimioReading individualized instruction is designed to teach students how to comprehend text. We have seen improvements in end-of-year reading comprehension assessment scores, classroom reading tests, and even application of reading comprehension strategies to other curricular areas. Many of the reading comprehension assessments used today require critical thinking and multi-step problem solving strategies to answer difficult questions. Educators across the country have observed and reported improvements on a variety of comprehension measures.

While the strategies taught in MimioReading individualized instruction can apply to any academic area, the program seems to focus on 3rd to 4th grade vocabulary words. How do we address the need to teach grade-level-specific vocabulary words?

To help students learn the meaning of words, have each student (or pair/group of students) practice applying all of the steps used for vocabulary questions (an overview of this sequence can be found on page 78 of the MimioReading individualized instruction Teacher’s Guide). This strategy can be used for almost any set of vocabulary words, provided the students are given three or more possible meanings for each word.

How do your prices compare with other companies’ prices?

While the answer depends largely on which other companies one is referring to, Mimio reading programs are priced very competitively. Since no other reading program can guarantee results, it is difficult to compare our prices with other literacy programs.
Frequently Asked Questions

Why do we have to pay for the program every year? Is there a way to just buy the program once and then own it?

Since Mimio reading programs are Web-based, program improvements can be and are made continually. By purchasing on a subscription basis, students and educators always have access to the most refined and up-to-date versions of the programs. Instructional sequences, error correction procedures, and performance reporting capabilities are among the program components that are continually updated. Other purchasing arrangements are not available at this time.

We would like to buy Mimio reading programs for our school, but we don’t have enough money in our budget. Do you have any suggestions for how to fund a purchase of Mimio reading programs?

If you are interested in Mimio reading programs but are currently unable to make a purchase, we invite you to contact a sales representative at help@mimio.com. Our highly qualified account executives can help you develop a creative solution for funding a Mimio reading program purchase. Pilot evaluations, grant applications, and additional funding sources are among the ways one can secure the necessary funding.

Can Mimio reading program data be saved in an Excel file?

At this time, there is no option for exporting student performance data into a spreadsheet file. However, if you copy the information on a performance report and paste the data into a spreadsheet, most formatting will transfer over with minimal complications.

The programs look like they’re designed for young children. Is it OK for older students (grades 5 and above) to use Mimio reading programs?

Yes, it is certainly OK for students in grades 5 and above to use Mimio reading programs. The skills taught in Mimio reading programs are not specific to any particular grade level. Rather, the programs are designed to teach specific skills and strategies. We have seen 7th graders benefit from MimioSprout early reading, and currently there are 9th graders benefitting from MimioReading individualized instruction.
Frequently Asked Questions

If the program is so easy to use, why should I purchase professional development?

Ease of use is a critical factor, but to ensure the success of students with the program—and especially to see students make gains in reading—there must be fidelity to the program. Fidelity requires sustained professional learning, with a focus on coaching and mentoring. Teachers and administrators will need to make quality instructional decisions based on data, and a Mimio reading program expert needs to be there to guide those decisions. We know that school funds are limited these days, and schools need to make wise purchasing decisions focused on programs that will show results. By partnering with a district through professional learning, we can show results.

How are teachers supposed to make sure that students complete at least three episodes per week?

As previously mentioned, Mimio reading program implementation specialists will provide the support needed through coaching and mentoring sessions that help teachers focus on fidelity to the model—and that includes the three episodes per week. Through the partnership, the reports will be monitored and teachers will be contacted regularly (both face-to-face and virtually) about the results. Ideas will be offered to move towards the goal of three episodes per week. Ideas will be shared about ways to reward both teachers and students for meeting these goals—making the program not only instructionally important but also fun. The Mimio reading program team will be there throughout the implementation cycle, from installation to sustainability, to make sure schools can meet the goals.
Frequently Asked Questions

**MimioScience Interactive Lessons**

**Do MimioScience™ interactive lessons require an active MimioStudio license?**

Yes. The MimioScience lessons were designed for interactive whiteboards and specifically for MimioStudio software. An active license for MimioStudio software is provided with each MimioScience license, which remains active as long as the MimioScience subscription is maintained.

**Do MimioScience lessons require Mimio interactive hardware?**

No. With MimioStudio software, MimioScience lessons may be run on any interactive whiteboard, or using any interactive projector. MimioScience lessons are, however, optimized for Mimio hardware, to make full use of our MimioVote assessment and MimioView document camera. These accessories are not supported when using non-Mimio hardware, nor are accessories from other vendors supported. The MimioPad tablet and the MimioMobile app (which includes a MimioVote feature) are supported across different hardware.

**Is the MimioScience subscription based on a one-time fee?**

No. In order to keep the program affordable for schools, the MimioScience curriculum is provided by way of an annual school license fee. Once licensed, MimioScience lessons may be used by any classroom within the school.

**Can I purchase a classroom license?**

Not at present, but this may change. Check the Mimio website for updates.

**What standards are covered?**

The MimioScience curriculum was written to the Next Generation Science Standards (NGSS) and addresses each standard. It is also aligned with the international TIMSS 2011 Science Framework.

**What happens when a subscription expires?**

End users will receive notification that a subscription is about to expire. If not renewed, the MimioScience lessons and MimioStudio software will no longer be available for use in the school.
Frequently Asked Questions

How do I know the MimioScience lessons are effective?
MimioScience interactive lessons were developed under a rigorous, learning sciences development protocol that focused on state-of-the-art methods for teaching concepts and principles. Each unit was tested during development with teachers and learners, and revised until effectiveness was demonstrated.

How much content is provided, and for what grades?
Over 75 MimioScience units comprising over 225 lessons are provided under the yearly license. The lessons span grades three through eight and can be used in any order, depending on the needs of the learners. The lessons address both content and process, teaching learners “how to think like a scientist.”