



## Product Warranty

### **Product:**

mimio, a Newell Rubbermaid Company, warrants all mimio hardware (mimio Board, Xi capture bar, mimio Pad stylus pens, eraser, USB cable, wireless interface modules & components) to be free of defects and to perform as specified under normal classroom conditions for a period of 2 years from purchase. Any hardware component which fails in normal use while under warranty will be repaired or replaced.

The porcelain steel surface of the mimio Board carries a 50 year warranty against any wear or damage caused through use of standard whiteboard markers, erasers, and mimio interactive stylus pens or inserts.

mimio whiteboard solution users who register their purchase by fax, email or online at <http://www.mimio.com/support/registration.php> will receive, at no additional cost, a 3 year extension to their product warranty providing them with warranty coverage for 5 years.

For North American warranty service of any defective or failed mimio hardware system or component, users should contact mimio by phone to our Tech Support toll free number 1 (877) 846-3721, by email to [techsupport@mimio.com](mailto:techsupport@mimio.com), or by mail to: mimio, Technical Support, One Charles Place, 3rd Floor Cambridge, MA 02142. mimio will authorize return of the defective component for repair or replacement and return to the customer at no charge. UK customers can contact [techsupport.europe@mimio.com](mailto:techsupport.europe@mimio.com) or call toll free 0870 458 3366.

To obtain warranty service for mimio products outside of North America or UK, users should contact their nearest Authorized mimio Reseller or Master Distributor using contact information from the listings available by country at <http://www.mimio.com/buy/resellers.php>

mimio Studio Software is supplied with a limited lifetime warranty to perform as specified with computer operating systems supported in the product specification. Maintenance and bug fix upgrades to the software are posted to the [www.mimio.com](http://www.mimio.com) website for free download or can be obtained through automatic update.